

Technical Enhancement Notification Grid Solutions

Report: TEN-2020-001-AIS Date: 31-03-2020

Category: Technical Enhancement

Air-Insulated Circuit Breakers GEC Product End of Life

PRODUCT LIN	IE: □GIS 🗵 AIS □ TRANSF	ORMER □HVDC □FACTS □S	PS □CAPACITORS
CATEGORY:	☐ Technical Enhancement	☐ New Services Introduction	⊠End of Support/Life

BACKGROUND

GE's Grid Solutions is committed to customer care and the support of our products.

As part of this commitment, GE strives to design high quality products, provide knowledge support teams, and to communicate the availability of new features or products as well as managing the withdrawal of support for aging products.

PRODUCT DESCRIPTION

The GEC factory ceased the manufacture of the products listed below in 1995. The components' obsolescence, the design constraints and the vanishing supply chain competencies result in a unsustainable support of the remaining installed base.

This notice applies to the following products manufactured by GE legacy companies.

GEC Air Insulated Switchgear:

- FK1 Circuit Breaker (33/36kV)
- FL1 Circuit Breaker (66/72.5kV)
- FG1 Circuit Breaker All variants (132/145kV)
- TFM1 Circuit Breaker (132/145kV)
- FM1 Circuit Breaker (170kV)
- FJ1 Circuit Breaker (170kV)
- FD Circuit Breaker All variants (275-400kV)

In accordance with GE obsolescence strategy and considering the age profile of these products, GE will continue to offer spare parts and maintenance of these products until 31st December, 2028.

During this timeframe, enquiries for parts or services no longer supported will be handled on a bestendeavors basis. The workshop activities in relation to the listed products will stop on 30th April, 2020.

GE's Grid Solutions GEGridSolutions.com

TEN-2020-001-AIS Page 1 of 2



Technical Enhancement Notification Grid Solutions

Report: TEN-2020-001-AIS Date: 31-03-2020

Category: Technical Enhancement

REPLACEMENT

GE Grid Solutions can provide support to customers to replace existing installed base of affected products by consulting, supplying, installing and commissioning alternative products which utilize state-of-the-art design and manufacturing techniques. Such a transition allows users to benefit from later technology.

SUPPORT TIMEFRAME

The obsolescence of the referenced products is effective from <u>30th April 2020</u>. From this date forward, only maintenance activities and associated spare parts will be provided by GE Grid Solutions, with this support continuing <u>until the 31st December 2028</u>.

GE is committed to supporting their customer's switchgear needs, and although all products affected by this notice are now outside of their warranty period, GE's warranty provision is unaffected by this End of Life Notification.

Upon complete withdrawal of GE's support on 31th December 2028 and considering the last dispatch date from the factory, the switchgear products referred will have exceeded their intended life and should component obsolescence or sourcing difficulties affect the ability to honor longer term support commitments, we will work with you to offer a functionally-equivalent device.

CONTACT INFORMATION

If you face blocking points regarding the detailed information or if you have any questions or comments, any suggestions to make, please contact our local service team. Our local team will be happy to guide you towards our Excellence Center if needed.

Michel Widmer

Global Product Manager Services

Gary Jones

Service Leader - UK

Recommended Alternative Products:

Visit our website at http://www.gegridsolutions.com/ for more information about alternative products.

For Additional Information

Advice and assistance is also available via our Contact Center: http://www.gegridsolutions.com/contact/

Telephone +44 1785 250070

GE's Grid Solutions GEGridSolutions.com

TEN-2020-001-AIS Page 2 of 2